

Email response BCC 2 Naomi 170924

Dear Naomi

Thank you for your quick response, especially as you are on leave for the rest of the week. I appreciate your acknowledgment of our feedback.

Regarding the drop-in surgeries, our experience has been less than satisfactory. Many council officers present do not seem to have a clear understanding of the regeneration process. On one occasion, an officer, who appeared unfamiliar with key details, resorted to looking up answers on his laptop. He also mentioned to myself and another resident that in his opinion, private freehold properties would not be demolished. Could you confirm if this is indeed BCC policy? Our experience has shown that residents tend to be significantly more knowledgeable about the issues than many of the officers attending the drop-in surgeries. I wish you all the best while you are on leave, and I look forward to further updates in due course.

Kind regards

George